Worker Responsibilities - Child First Aid and CPR

Every worker hired in Consumer Direction must obtain Child First Aid (FA) and CPR certification from a TennCareSM approve vendor before they can start providing care to a Member.

- Once a Child FA/CPR class is completed, CDTN must have a copy of the worker's Child FA/CPR card with worker's signature on file.
 - o 45-day letter option
- TN HealthCare Professional Licenses
 - If your worker currently holds a valid and active in the state of Tennessee CNA, LPN, RN, or EMT license, this licensure will suffice for FA only. The worker will still need to provide a copy of a CPR card.

Workers must keep FA/CPR certification current and cannot provide care if either Child FA or CPR certification expire.





The Tennessee Department of Disability and Aging (DDA) Acceptable CPR & First Aid Certifying Entities

DDA accepts CPR and First Aid Certifying Entities based on the following requirements:

- 1. The training program must follow national standards. It must comply with the same guidelines used by the American Heart Association (AHA) and American Red Cross (ARC) for course development.
- 2. A hands-on performance of basic first aid and CPR skills is required. It will be evaluated in person by an authorized instructor. Online skills test will not be accepted.
- 3. TN-issued RN, LPN, CNA, or EMT licenses will fulfill the First Aid requirements. But a CPR certification will still need to be completed.

Below is the list of CPR and First Aid Certifying Entities currently accepted by DDA:

- American Health and Safety Council
- American Safety and Health Institute (ASHI)
- American Heart Association (AHA)
- AHA Heart Saver including AHA Heartsaver for K-12 Schools
- Child CPR AED
- American Heart Saver
- American Red Cross (ARC)
- EMS Safety Services
- First Responder
- First Response Safety Training
- Health and Safety Institute (HSI)
- Life Aid Medical and Heart Rhythm CPR Training
- Medic First
- MTN Provider Certificates/Cards
- Military Training Network
- Cardiac and Trauma Life Support
- Nashville First Aid and CPR
- National Safety Council (NSC)
- NCS and Walden Security
- Tennessee Department of Children's services and HARMONY FAMILY CENTER
- PATH CPR and FIRST AID
- Waterdogs Scuba and Safety

What is EVV CareAttend and How to Download

- The CareAttend app is used for worker time entry and submission.
- CareAttend is CDTN's EVV technology used to track workers' time while working for their assigned Member(s). This technology was created in response to the 21st Century Cures Act.
- Employers are not required to use CareAttend app for time entry approval.
- Employers can approve shifts through:
 - o CDTN's DirectMyCare portal; and/or
 - o The worker's phone when the worker ends their shift.
- In order to use the app or the website for shift approval, you must receive the start date from the Support Broker.

Initial Home Visit with Support Broker

- Complete Employer of Record (EOR) documents.
- Complete Member Fraud form.
- Review worker packet and complete with worker.
 - o CDTN Supports Brokers can assist the employer with this, if needed.

Consumer Direction Backup Plan

- Develop the Initial Backup Plan with the Support Broker.
- Implement Backup Plan when necessary.

Protection

- Report to Nurse Care Manager any fraud, mistreatment, neglect, or injury that occurs.
- Contact Nurse Care Manager with any concerns regarding worker or their ability to provide services.

Employer of Record

Becoming an Employer of Record Frequently Asked Questions

- What does it mean to be an Employer of Record?
 - o You employ your workers (CDTN does not employ them).
 - o Serve as employer (set worker schedule, assign job duties, and review and approve worker shifts).
- How do I become an Employer of Record?
 - Complete the IRS and state forms (following slides).
- Will this affect my personal income taxes?
 - o No.
- What if I already have an Employer Identification Number (EIN)?
 - You will need to select someone else to be the Employer of Record; or
 - o If your EIN is not being used, CDTN can provide direction for contacting IRS.
- Can someone else be Employer of Record for me?
 - Yes, you can work with your Nurse Care Manager or Case Manager to appoint a Representative who can serve as the Employer of Record for you.

Employer of Record Documents ... IRS Form SS-4

- This is a one-page form. You are asked to review, sign and date the form.
- This form tells the IRS that you are going to be an employer. After CDTN submits this form, the IRS will assign you an Employer Identification Number. This is what the IRS uses to identify employers when filing tax returns and depositing withholding taxes.
- We have entered CDTN's address in lines 4a and 4b so that IRS paperwork relating to this program will not be sent to your home it will come to us instead.

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Employer of Record Documents ... IRS Form 2678

- This is a 1-page form. You are asked to sign and date the form in the boxes below boxes 9 and 10.
- This form tells the IRS that you are giving CDTN permission to complete tax processes on your behalf for this program.
- This form only allows us to withhold taxes from your employee's paychecks and deposit those taxes with the IRS. It does not allow CDTN access to any of your personal income tax information.

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Employer of Record Documents...Tennessee Form LB-0927

- This is a 1-page form. You are asked to sign and date at the bottom of the first page.
- This form tells the Tennessee Department of Labor and Workforce Development that you have authorized CDTN to represent you in matters of state unemployment insurance.
- This form establishes CDTN as the mailing address on your employer account.

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Employer of Record Documents - Employer of Record Attestation

- This form has many pages. You are asked to sign and date at the bottom.
- This form confirms that you are agreeing to the roles and responsibilities of being an employer in the program. You must ensure there is no fraud committed.

C	SUMER DIRECT ARE NETWORK	KATIE BECKETT PROGRAM EMPLOYER OF RECORD ATTESTATION
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	Can be lawfully employed.	
	Meets program criteria.	
	Has completed required training	based on program rules.
	 Passes a background check before 	
	Follow all state fair hiring and firing stan	•
	Recruit and interview Workers.	
	Check Worker references.	
	Define the Worker's:	
	 Pay from a range of rates set by 	the state
	 Job duties 	
	 Job description 	

Employer of Record Documents-Representative Agreement (if applicable)

- This is a two-page form. You are asked to sign and date at the bottom.
- This form is used if a Member needs or wants to appoint a Representative. The Representative may also serve as the Employer of Record for the Member.

CONSUMER DIRECT KATIE BECKETT PROGRAM – OPTIONAL FORM AUTHORIZED REPRESENTATIVE AGREEMENT						
Member Name						
First Name: Last Name:						
Employer of Record (EOR) Name						
First Name: Last Name:						
A Member and/or their Guardian has the right to choose an Authorized Representative (AR). An AR may take some control for the Member and/or Employer. The AR will involve the Member and/or Employer as much as possible. Fill out the information below only if you want to appoint an AR.						
Authorized Representative (AR) Information						
First: Middle Last:						
Maiden or Previous Last Name (if applicable):						
Mailing Address						
Address Line 1: Address Line 2:						
City: State: Zip Code:						
Contact Details						
Email Address:						
Cell Phone: Home or Other Phone:						
Consumer Direct Care Network Tennessee (CDTN) can text me at the cell phone number above. I understand that carrier charges may apply.						
Personal Details						
Date of Birth: SSN: Gender: Male Female Prefer not to disclose						
Relationship to Member: Spouse Parent/Step-Parent Child Sibling Grandparent						
□ Grandchild □ Non-Relative □ Legal Guardian/Power of Attorney						
Terms and Conditions An AR must:						
Not be the Member's Worker Understand the Member and Employer's wishes Follow through on the Member's care choices Be available to the Member and Employer Be available to program managers Be at least 18 years old Submit to background checks, if required Keep Member and Employer personal information private An AR may: Complete and sign program related forms, paperwork, and service shifts. Perform Employer related duties, such as:						
Perform Employer related duties, such as: Review Worker payroll Assist in managing Worker(s) Manage service authorizations						

Hiring Consumer Directed Workers

- The EOR may hire family members, excluding spouses, to serve as Workers. However, a
 family member shall not be reimbursed for a service that they would have otherwise
 provided without pay.
- The EOR cannot hire a person who resides with the Member enrolled in Katie Beckett to deliver Supportive Home Care or hourly Respite services.
- The EOR cannot reimburse any person who resides with the Member for Community Transportation.
- The EOR may elect to have a Worker provide more than one service, have multiple Workers, or have both a Worker and an agency provider for a given service. This requires a set schedule which clearly defines when the agency will be used.

Worker Qualifications

- Be at least eighteen (18) years of age or older;
- Complete a background check that includes a criminal background check;
- Not be listed on the State abuse registry;
- Not be listed on the State and national sexual offender registries;
- Licensure verification, as applicable;
- Verification that the person has not been excluded from participation in Medicare, Medicaid, SCHIP, or any Federal health care programs (as defined in Section 128B(f) of the Social Security Act);
- Complete and maintain all required training;
- Complete all required applications to become a TennCareSM provider;
- Sign an abbreviated Medicaid agreement;
- Be assigned a Medicaid provider ID number;
- Sign a Service Agreement; and
- If the Worker will be transporting the Member as specified in the Service Agreement, a valid driver's license and proof of insurance must also be provided.



TN TennCare SM Katie Beckett Part A Rates & Employer Costs

You get to decide how much to pay your workers. The amount that you pay them is a little lower than the amount that gets charged to your budget. This chart shows what that difference is.

The cost to your budget is higher because you have to pay taxes when paying a wage. This comes out of your budget and CDTN pays the tax for you. The grid here shows what taxes are owed for the wage.

Employer Tax When Paying a Wage

*FICA and FUTA rates are determined by the IRS.

FICA	7.65%
FUTA	0.60%
SUTA	1.55%
TOTAL	9.8%

Examples of Employee Wage and Cost to Your Budget

SERVICE	EMPLOYEE WAGE	EMPLOYER – COST TO YOUR BUDGET
Supportive Home Care	\$10.07	\$11.06
Supportive Home Care	\$12.58	\$13.81
Supportive Home Care	\$15.10	\$16.58
Supportive Home Care	\$16.36	\$17.96
Supportive Home Care	\$17.63	\$19.35
Supportive Home Care	\$18.88	\$20.73
Respite	\$11.90	\$13.07
Respite	\$14.87	\$16.33
Respite	\$17.85	\$19.59
Respite	\$18.32	\$20.08
Respite	\$18.66	\$20.49

For example: If you want to pay your employee \$12.33 an hour, then \$13.54 an hour is charged to your budget.



What about Overtime Wages?

If a single worker works more than 40 hours in one calendar week, all hours after 40 are considered "Overtime." Overtime is paid at 1.5 times the regular wage.

If a worker provides multiple services, the service that brings the total to over 40 hours will be the one billed for.

Examples of what the Regular Wage, Overtime Wage, and Cost to Your Budget would be:

Examples of Employee Wage and Cost to Your Budget

SERVICE	EMPLOYEE WAGE	OVERTIME WAGE – 1.5 X EMPLOYEE WAGE	EMPLOYER – COST TO YOUR BUDGET
Supportive Home Care	\$10.07	\$15.10	\$16.58
Supportive Home Care	\$12.58	\$18.87	\$20.72
Supportive Home Care	\$15.10	\$22.65	\$24.87
Supportive Home Care	\$16.36	\$24.54	\$26.94
Supportive Home Care	\$17.63	\$16.44	\$29.03
Supportive Home Care	\$18.88	\$28.32	\$31.10
Respite	\$11.90	\$17.85	\$19.60
Respite	\$14.87	\$22.31	\$24.50
Respite	\$17.85	\$26.77	\$29.39
Respite	\$18.32	\$27.49	\$30.18
Respite	\$18.66	\$28.00	\$30.74

Have Questions or Need Help? Call CDTN BlueCare at 1-888-450-3420. Or email us at InfoCDTN@consumerdirectcare.com.



KATIE BECKETT SERVICE AGREEMENT – WAGE MEMO

Worker Name	Employer of Record Name	Member Name
Please select at least one service t Member/Employer and/or their Rebased on their Consumer-Directed Member/Employer and/or their Rewill not be paid by CDTN.	epresentative will determine the described by Services budget. You will complete	nourly rate of pay for their Worker te and sign this form with your
hour. That's the information you w "Change Hourly Rate" should be m change their hourly rate of pay. Up	on works in a job, they can tell yo write in the "Hourly Rate". narked ONLY if the Worker is alrea pon receipt and processing of a co	u how much money they make per dy working and you want to
Request Type: ☐ New Service ☐	Change Hourly Rate Effectiv	e Date:
Hourly Services – Service Name,	Service Codes and Hourly Pay Ra	te:
☐ Respite \$ per hour☐ Supportive Home Care \$		
Back-up Support (check one): ☐ Yes ☐ No The Worker will serv	e as back-up if other Workers are	unable to provide services.
Agree and Sign The Worker and Employer of Reco	ord have:	
=	rided are accurate and complete. ne above-listed services and/or ho	urly rate details.
This form is not intended to create time.	e a contract of employment or rat	e of pay for a specific period of
Worker Signature	Date:	
Employer of Record Signature	 Date:	