



# Welcome to your Consumer Direct Care Network Tennessee's (CDTN) Person Supported Binder

At CDTN, one of our goals is to ensure you have all you need to be a successful employer. We've created this Member Binder as a tool to help you understand:

- The Self-Direction program.
- Your role in the program.
- The roles of your DIDD Case Manager, and CDTN's Support Broker and Customer Service Staff.

Sometimes your employee may need to see the payroll schedule or CareAttend/EVV Quick Guide. Or you may need to reference the Consumer Direction Handbook or need to know who to call in a specific situation. All that and more is included in this binder! Feel free to add to it any new information you may receive from CDTN.

## **CONTENTS**

### **Cover Sheet**

#### **"Who to Call?" Sheet**

#### **Consumer Direction Handbook Daily Notes Consumer Direction Member Training**

- Medicaid Fraud, Waste and Abuse Identification and Reportable Event Training
- Roles and Responsibilities
- Electronic Visit Verification (EVV) Compliance Training

#### **EOR Forms**

- Worker Training Record
- Personal Profile
- Person Supported Outcomes
- Daily Log
- Transportation Log